

## Warranty Coverage

Custom Fenestration Ltd warranty obligations for the specific iron /steel products, profiles by M Sora described below (the "Limited Warranty") are limited to the following.

Custom Fenestration Ltd. warrants the following aluminium & wood-based product against defects in materials and workmanship for the "Warranty Period" defined below measured from the date of arrival of shipment to installation address and subject to further terms below as applicable.

### **Hardware and accessories.**

Warranty Period is three (3) years on accessories and hardware, for all single-family residential products.

### **Iron /steel profiles.**

Custom Fenestration Ltd. agree to facilitate the 10 yrs warranty as provided by the system producer

### **Insulated Glass.**

Warranty Period is ten (10) years on insulated glass products that are free of significant obstruction within the air space (e.g. chips, scratches, fingerprints, moisture, distortion, discoloration).

**Laminated Glass.** Warranty Period is five (5) years for laminated glass products.

**Custom Glass Units.** Glass IGU's dual or triple glazed which exceed 70 sq ft are considered custom glazing and carry a five (5) year Warranty Period.

**Butt Glazed Units.** Warranty Period is one (1) year.

**Special Order Glass Units.** Glass IGU's dual or triple glazed which exceed 70 sq ft are considered special order glazing and carry a one (1) year Warranty Period.

### **Finishes on Aluminium products.**

we apply several coats of high-quality coating to our aluminium based parts; the frequency of use and the environment the product is used in will eventually result in wear on the finish and/or the appearance of rust. This is considered to be a part of the normal aging process of the finish and is not a defect. Periodic wiping down the product

with a cloth treated with a light penetrating oil will clean the surface & help control rust, and

This Limited Warranty applies only to aluminium wood products manufactured for & supplied via Custom Fenestration Ltd & that can be identified by the applicable order number associated with its purchase from Custom Fenestration Ltd.

Custom Fenestration Ltd undertake to provide the material items required to satisfy a Bonafide warranty claim under the terms of this document to the registered address of the dealer invoiced in purchase of that product.

Custom Fenestration Ltd does not provide or cover the labour costs to install the replacement parts, nor costs to remove/dispose of old components or make good on any subsequent repairs which occurs a result of a product defect or its replacement.

Custom Fenestration Ltd. does not warrant the assembly or installation of fabricated units that ship open for or without glass.

This warranty applies to the original owner of this product only and is not transferable